



# USER GROUP UPDATES

Annual Updates from MnCCC User Groups

**2025-2026**

For presentation at 2026 Regional  
and Membership Meetings

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## **Aumentum Tax User Group**

***Provided by MnCCC***

Updates from the last year of the Aumentum Tax User Group are as follows:

- Platform Migration: Aumentum Platform migration began in November 2025 and counties are moving to platform on a regular basis. There has been a sustained focus on conversion planning, ticket triage, report/function parity, ACH processing, and post-go-live training across counties
- Legislative and PRISM Changes: The Legislative Committee continuously tracked legislative changes, such as Judicial Safety. The User Group reviewed PRISM submission timelines with DOR's guidance, and coordinated tickets with Aumentum engineering
- Training and Testing: Data model training, after-TUG training plans, and conference sessions were aligned with Platform readiness and the volume of outstanding issues
- The group is looking for a replacement Recording Officer, which will be elected at the Annual User Group meeting. Due to the current vacancy, the Vice-Chair position will also be open for election

## **Neumo Tax & CAMA User Group**

***Provided by Kevin Nordquist and Karla Nordquist (Jackson County), User Group Co-Chairs***

The Tax/CAMA User Group held a few meetings in 2025 while continuing to maintain participation for the remaining users whose contract ends in 2026. Jackson County will receive an extension for minimal support through April 1, 2027. Please contact [emily@mnccc.gov](mailto:emily@mnccc.gov) with questions regarding your county status.

## **Child & Teen Checkups (C&TC) User Group**

***Provided by MnCCC***

The Child & Teen Checkups (CATCH3) enhancement is currently being handled by the CHS User Group and will remain under CHS until further notice. More information on the enhancement is in the update below.

## **Community Health Services (CHS) User Group**

***Provided by Jackie Och (Todd County), User Group Chair***

The CHS User Group met 5 times from June 2025 to March 2026 discussing key updates from Neumo along with the various committee work. The User Group continues to evolve as needs and member input arise along with adding and sunsetting Ad hoc committees.

Finance Committee: The CHS User Group continues to have a well-funded maintenance of HIE funds. The committee analysis and proposes the annual fee schedule, pricing and financial reporting with the consideration of upcoming CHS projects.

Enhancement Committee: Committee continues to manage the reserved hours to projects for necessary enhancements. Agencies participate in annual Wishlist voting for prioritization in partnership with Neumo. CATCH3 enhancement/replacement planning has begun with much discussion. CATCH3 database replacement is supported by DHS. CHS User Group is now working through the details to ensure the majority is in support of the large project.

Quality Assurance: Workgroup reviews systems integrity, works to coordinate inter-agency consistency, and assists the CHS User Group in utilizing the system to demonstrate public health outcome data. The group met several times this past year discussing; multiple form sets and utilization, family home visiting and MDH interface, chart audits demo along with improving forms analysis with form revisions.

PH-Doc Roadmap Committee: Committee does not meet on a regular basis although continues to meet when necessary to work on projects. The Strategic Initiatives Coordinator position remains open due to the lack of capacity within with in the County agencies. The committee group continues to meet to discuss next steps to engage interest in the position.

Training Committee: Committee meets on a regular schedule to offer needed training sessions to include; V48.0 & V48.5 and V49 trainings, security, dashboard, and homepage customization, transitioning to charting from Omaha to Forms and setting a timeline for V50.5 trainings.

## Corrections User Group

*Provided by Dan Traun (DOC), User Group Chair*

### Executive Committee

The CSTS Executive Committee continued to provide active oversight of the consortium throughout the reporting period. Dan Traun (MN DOC) served as Chair, Heidi Rademacher (Scott County) as Vice-Chair, and Carrie Deml (Waseca County) as Recording Officer, with Eric Johnson (Carver County) serving as Past Chair. The Committee met monthly on a hybrid basis at MnCCC and via Zoom.

The current STI contract is set to expire December 31, 2026, with an optional extension available through 2028. The Executive Committee discussed initiating the extension through a streamlined approval process rather than a full ratification, which will appear on a future agenda.

### Software Development Updates

- CSTS Version 4.4 (Phase 4): Completed statewide deployment by July 2025, marking the full move to the web-based platform
- CSTS Version 5.0: Major release included Hennepin ACF custom module, Twilio® integration (one-way SMS), OAuth email upgrades, Safety-Based Separation updates, and Earned Compliance Credit automation. Beta testing was completed by January 2026. SMS integration moved into pilot testing; OAuth needed due to Microsoft authentication changes
- CSTS Version 5.1 (In Development): Includes Case Plan enhancements (JRI phase 3), recidivism reporting, system-wide enhancements, and CSTS-FA updates

## Key Projects and Initiatives

- JRI Case Plan Phase 3: Lost grant funding but DOC bridge funding continued work through mid-2025. Full design document completed and approved for version 5.1 development
- Recidivism Reporting Project: Paused due to funding shifts but re-approved after adjustments. Data Committee identified key data elements
- DWI Data Utility (Department of Public Safety): Continued successful pilot; DPS engaged in testing. Awaiting DPS readiness for broader rollout
- CSTS Data Repository and Statewide Reporting: Significant planning progress; DOC developing Azure infrastructure. Architecture discussions ongoing with DOC, MNIT, and STI. Independent of the main CSTS application
- Supervision Abatement / Earned Compliance Credit: Designed by a DOC-led subcommittee and released in 5.0. Automates compliance credit calculations
- SMS/Twilio® Gateway Integration: Built due to carriers ending free email-to-text. Active pilot continues
- ISSG Shutdown of S3 Case Plan Environment: Legacy S3 case plan site officially retired in October 2025
- Leech Lake Band of Ojibwe: Pursuing full probation agency status by July 1, 2026, to enable use of CSTS. Discussions ongoing regarding licensing and membership

## Other Items

- County data migrations continue
- Enhancement Committee reviewed over 70 requests, with ~32 approved. Approved case plan design and prioritized items for release 5.1
- Standards Committee standardized driver's license status field (not mandatory; options locked down)
- Facility Admissions integrated advanced Safety-Based Separation into the Incident module
- Data Committee worked on legislative and CSAC deliverables, developed violation-module usage survey, designed safety-based separation data collection, and supported statewide reporting planning

## County Attorney User Group

***Provided by Cheryl Brame (Clay County), User Group Chair***

The County Attorney User Group (CAUG) is in the first year of a 3-year contract with Strategic Technologies Inc. (STI), having recently renewed the previous contract for more three years. Our User Group owns MCAPS, a county attorney case management software program. Here are the updates from the past year:

- The hosted solution for MCAPS is going strong with 4 sites live as of April and another site working towards their move in the coming months
- STI is collaborating with counties and the Development Committee to enhance MCAPS. We will be releasing the much-anticipated MN Court History Search this year

- We are actively looking to expand to new users and have provided demos to two sites so far this year

We encourage everyone to get involved in our User Group by joining one of our Committees: Executive, Development, Standards, Training, or Membership and Marketing. Your participation is vital to our success. Please consider joining us!

## Finance & General Government (F&GG) User Group

*Provided by Angela Kloempken (Carver County), User Group Vice-Chair*

F&GG has been meeting every other month this past year. The F&GG user group is made up of 47 counties and 18 cities that provides direction to the MnCCC Board regarding vendor selection and vendor contracts and works together to determine and approve changes, modifications, or enhancements to existing software applications. Some highlights from this past year are as follows:

- New product launch: Treasury Reconciliation & Unified System for Tracking (TRUST). TRUST is an in-development financial package for county use that shows where money is, what it's doing, and where it came from. The initial interface will be available for IFS users in SQL
- Elections Software Seachange contract approval
- Continue to look for opportunities where FGG could help the user group in collaborative contracting
- Officer roles up for election in 2026: Chair (two-year term), Recording Officer (elected annually), Northern Delegate (two-year term), At-Large I Delegate (two-year term). Please consider running for or nominating someone to fill these roles
- There are additional benefits for User Group officers, including an option to attend the state and national GFOA conferences, travel reimbursement for meetings, and more. Please refer to the User Group Rules and Regulations for more information. MnCCC's staff is also available to assist officers to make the most of their roles. MnCCC has resources available for new and returning officers, including Roberts Rules of Order books and cheat sheets, New Officer Orientation, tips for elections and minute taking, and more. Please contact MnCCC if you'd like access to any of these resources
- There have also been some challenges. F&GG has a lot of possibilities, however, there needs to be more engagement by the User Group. If you are looking to get involved, please feel free to contact Lisa Meredith to indicate your interest

May all-user meeting - if you are a member of F&GG, please have a representative from your County attend the meeting to ensure there is a quorum.

## HR & Payroll User Group

*Provided by Darren Brooke (Clay County), User Group Chair*

The MnCCC HR/Payroll Group made significant progress over the past year through collaboration and partnership with our Minnesota county groups. The group fostered strong collaboration

through monthly roundtables that supported issue resolution and the sharing of best practices. The group strengthened financial management by aligning UKG contract renewals and pricing structures. Financially, the group maintained a stable position while refining the blended-rate model and continuing to develop its enhancement-fund strategy. The group also held multiple discussions about evaluating system strategies between the UKG Pro and UKG Ready platforms. Future discussions will be held to identify which platform best suits county government. In response to legislative changes, members successfully coordinated the implementation of MN Paid Family and Medical Leave (PFML), addressed ongoing Earned Safe and Sick Time (ESST) issues, implemented No Tax on Overtime, and made other adjustments required by the “Big Beautiful Bill”. Throughout the year, the HR/Payroll Group continued to address complex tax, configuration, and reporting requirements.

Another milestone in 2025/26 was the signing of a 1-year contract with IMPROV following a lengthy RFP process. IMPROV assists counties with UKG issues and provides fast, reliable solutions within the UKG platform. This relationship between MnCCC and IMPROV will allow counties to contract directly with IMPROV, making implementation and problem-solving quicker and easier.

As counties continue to join the MnCCC HR/Payroll group, the coordination and collaboration among the HR and payroll professionals will only increase. We look forward to an exciting and challenging 2026/2027.

## Human Services User Group

*Provided by MnCCC*

The Human Services User Group exists to collectively provide a shared space to innovate, explore, develop, enhance, and maintain technical systems focused on supporting human services programs. The following are overall themes across meetings since the last MnCCC Membership Meeting:

- **Data Modernization and Access:** Experiencing some delays in data warehouse access. Data Depot has evolved into a major initiative: architecture, licensing discussions, service account issues being resolved
- **Automation and Scripting:** Strong momentum around BlueZone scripting, launcher scripts, legal documents automation. Continued partnership with Clarity Solutions on the BlueZone Scripting Collaborative in which 22 agencies are participating. PTIG-guided interview tool and MNBenefits Launcher gaining traction
- **Modernization of State Systems:** Focus on PRISM modernization. MES work paused at a state level, though the group remains on cohesive statewide modernization
- **Resident Engagement/Eccovia:** RFP formally ended; possibility of future scaled offerings remains

## IFS Advisory and IFS User Group

*Provided by Kathleen Ryan (Aitkin County), IFS User Group Chair*

During 2025, the IFS User Group and IFS Advisory Committee met regularly to discuss enhancements and the best way to prioritize enhancements when needed. The group is working with TriMin on Security Audits.

### **Roadmap Committee**

The Roadmap Committee moved to ad-hoc status, as their primary goals were completed in early 2024. The group will remain on hold until new items are established.

### **GASB Committee**

The User Group created an ad-hoc sub-committee to evaluate GASB updates in IFS. The Committee will begin meeting again in 2025.

### **Best Practices and Enhancement Committee**

The Enhancement Committee continues to meet regularly and evaluate best practices and enhancement requests from members. Members who submit a request should plan to attend the meeting following their request to explain the request. The Enhancement Committee has evaluated a variety of requests over the last year for IFSpi and Cash Drawer. A large release with the addition of an AR component is coming 2026 for Cash Drawer. This will add many capabilities for counties.

### **Training Committee**

The Training Committee began meeting regularly in 2024 and has taken the initiative on a quarterly newsletter for the User Group. They work closely with MnCCC to identify training needs and host the annual year-end training. Kathleen Ryan is currently the chair of this committee. The Training Committee needs a recording officer and is always looking for new members and new ideas for training.

## **Information Services Support Group (ISSG)**

***Provided by Tobey Hicks (Dodge County), User Group Chair***

The Information Services Support Group continues to meet monthly, focusing on cross-county collaboration, membership training, and discussing hot IT related topics. We have had a few highlights for the past year including:

#### **2025/2026 Key Accomplishments**

- Established the Elastic/CyberforceQ User Group, creating a structured forum for collaboration and knowledge exchange among cybersecurity professionals
- Formed a formal M365 Fundamentals training partnership with MNCITLA, expanding access to foundational Microsoft 365 education and supporting member development
- Delivered a successful Halloween Cybersecurity Workshop on October 29 2025, providing participants with a focused, hands-on learning opportunity
- Offered extensive technical training through MnCCC, including sessions on Power BI, Oracle, SQL, Microsoft Project, Copilot, and additional specialized tools and technologies

- Represented our organization at the GovIT Symposium, where Lisa Meredith facilitated a session highlighting current initiatives and best practices
- Concluded the year with an AI-focused workshop, reinforcing our commitment to advancing knowledge in emerging technologies
- Transitioned ISSG Leadership Mid-Year: Tiffany Ahearn, who began the year as ISSG Chair, stepped down from the role. I assumed the position of ISSG Chair at mid-term to ensure continuity of leadership. Matt Troska stepped in as ISSG Vice Chair, supporting ongoing initiatives and strategic direction

The ISSG welcomes new members and encourages participating county members to get involved as we are always looking for new training ideas to provide to our membership.

## Law Enforcement User Group

***Provided by MnCCC***

The MnCCC Law Enforcement User Group began meeting again in 2025, with their first meeting on November 18 and again on March 26. New leadership has been identified for the group and lots of new faces attended the latest meetings. CIS attended both meetings to provide software updates. Their next meeting will be in August of 2026.

## Property Information User Group (PIUG)

***Provided by MnCCC***

The Property Information User Group (PIUG) has been actively working on defining the group's direction for the future. One of the key initiatives currently is the Parcel Split Committee in collaboration with Pro-West. Pro-West has also continued to offer two rounds of beginner, intermediate, and advanced legal description training each year, which is open to anyone who needs it.

PIUG is currently supported by two experienced vendors with a strong track record of delivering innovative solutions in the land records field: EagleView and Pro-West & Associates, Inc. Members have access to standard contracts and discounted pricing with these companies.

The User Group is currently looking for more IT and GIS staff to join the meetings and take on leadership and/or committee roles. To join the group, RSVP, or update your membership options, simply add PIUG to your calendar and adjust your group settings accordingly.

## Tax Court User Group

***Provided by MnCCC***

The Tax Court User Group has not had much activity this year. Though they have not met formally, the group remains in good standing and is under regular review by the MnCCC Board and User Group members to make sure necessary business is addressed as needed.

## Tyler User Group

*Provided by Melissa Berg (Pine County), User Group Chair*

The Tyler User group is a resource for counties who currently use Tyler software or that will be converting. The group meets monthly for updates on patches, enhancements, testing, legislative changes, and general collaboration. Attendees can submit agenda requests for items to be presented for discussion, or there is an opportunity for discussion each month at Issues Roundtable on the agenda. Some highlights from the year were:

- Tyler Tax Roundtable discussion to provide feedback and suggestions from counties on current Tyler reports
- The weekly distribution to counties of a Tyler outstanding active case list
- The first Beta testing Committee meeting, and monthly updates from the Reports, Enhancements, and Legislative Committees
- The annual Tyler training opportunity “Back to Skol” was held at the Wright Government Center in August, with multiple training sessions and roundtables over three days and a combined user group meeting
- The approval of the MN Tyler User Group Rules and Regulations and establishment of an Executive Board

The user group encourages participating Tyler county members to get involved in the group, and can do so by adding Tyler User Group to your calendar in RSVP to get upcoming meeting notifications.